

Vegware Ltd - QUALITY POLICY

The Vegware group of companies (UK, US, Australia, Hong Kong) plus licensee (New Zealand) is setting out with the ambition to create the world's foremost brand of environmental foodservice packaging and become a global name brand. It is a natural extension to that commitment to recognize that high standards of design, performance and safety of food packaging includes the commitment to implement a comprehensive quality management system which will form an integral part of our commitment to continuous improvement.

The Quality Management System (QMS) for our UK operations is developed in accordance with ISO9001:2015 to ensure we can effectively deliver on our quality objectives. The QMS defines the practices and procedures related to the control of quality and the system is an integral part of the company's management system.

As a Responsible Company we will:

- continually develop high quality, innovative products
- drive client value through business efficiency and product development
- comply with client requirements and ethical expectations and relevant requirements for the production of food packaging
- never let up on customer service and on-time in full deliveries
- improve our service delivery by promptly identifying and resolving issues.
- continually improve the traceability of our products from forest to foodservice
- ensure that our raw materials are certified to FSC, PEFC, STI standards
- Prioritise entering contracts with suppliers who are certified to ISO9001
- contribute to the development of legislation relating to compostable packaging by engaging with stakeholders
- boost uptake of organics recycling through the Food Waste Network

Objectives

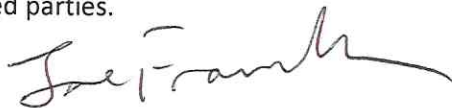
- Professional, prompt and accurate processing for all customer orders.
- Fault free products by achieving zero return rate due to quality
- Timely and accurate dispatch for all orders
- Continually strengthen business infrastructure and resources to meet orders
- Continue to develop our global reputation and recognition.

Quality Objectives and areas for continuous improvement of the quality management system are agreed, documented and monitored at the management review meeting.

Communication

This policy is communicated across the organisation and is available on our company website to all interested parties.

Signed:



JOE FRANKEL, Managing Director.

March 2018